

TUESDAY, NOVEMBER 19

9:00 a.m.–Noon Concurrent Professional Development Seminars

Latinidad @ Work: An Inclusive Leadership Approach

Presented by: Bernardo M. Ferdman, Ph.D., Founder and Principal, Ferdman Consulting

How can you bring out the best in your team? How can you leverage their unique perspectives to create more impactful programs? Join this session to learn how the power of inclusion brings out the best in you, your team, and your clients. In this highly interactive learning session, you will engage in self-reflection, small group dialogue, analysis of mini-cases, action planning, and more. You will leave the session with a deeper understanding of the complexities of Latinx identities and their intersections with other identities, as well as specific strategies for how you can foster inclusion in your organization and generate strong results for your community.

Enhancing Confidence in the Age of Automation: A Motivational Interviewing Approach

Presented by: Sarah Suzuki, LCSW, CADC, Director, Chicago Compass Counseling

Job seekers face increasing technology challenges—from navigating digital job boards to following through on integrated technology in daily work. Case managers, coaches, and instructors are tasked with simultaneously helping job seekers overcome ambivalence about workplace automation, while also encouraging job seekers to learn and practice new digital skills. In this hands-on workshop, participants will become familiar with Motivational Interviewing (MI) approaches to enhance job seekers confidence and commitment to practice new digital skills. Specific attention will be given to the importance of the MI Evoking Process and how it can boost participant's confidence. Through roleplay, small group activities, and large group discussion, participants will practice MI techniques to strengthen digital self-efficacy among ambivalent job seekers.

Creating a Student-Centered Experience for Job Seekers in Your Program

Presented by: Melanie Sampson, M.A., Content Director of Clear Language Lab, Literacy Works, and Becky DeForest, B.A., Director of Community Literacy, Literacy Works

Do you want to better engage and empower the job seekers in your program? Join us for this session to learn how you can apply a student-centered approach to enrich your adult education classroom or job readiness workshop. We will explore activities that encourage meaningful interaction, lift up students' voices and experiences; and overturn the power dynamic in the classroom. This session will cover strategies for supporting adults who may have literacy barriers and activities that build job seekers' motivation and confidence. You will receive practical tools to help learners identify their skills, build resumes, and more. Reinvigorate your practice so you can better prepare your participants for the jobs of today and tomorrow.

Take Your Leadership Skills to the Next Level

Presented by: Liz A. Garcia, Ed.M., Executive Performance Expert, Stay Limitless

Upleveling is the process of raising the bar on your presence as a leader. Join this dynamic session to learn specific processes and strategies used by high performers worldwide to be intentional and strategic about your thoughts, behaviors, and decisions. You will learn how Upleveling in a professional setting leads to upleveling in other areas of life, contributing to a more inspired life. The session will conclude with strategies to combat common challenges that can prevent you from showing up authentically as high performing leaders. You will leave with tips and tools that you can implement immediately to become the leader that others are inspired to work with.

Turning Conflict into Opportunity

Presented by: Larissa Hachinski, J.D., L.L.M., Training Associate, Center for Conflict Resolution

Conflict is an inevitable part of life; but, knowing how to manage conflict appropriately can diffuse even the most challenging situations. During this dynamic session, you will learn how to resolve conflict in the workplace in a professional way that strengthens relationships and boosts morale. Topics covered will include: the impact of unresolved conflict, framing difficult conversations, identifying individual conflict styles and asking effective questions. This session will be highly interactive, giving you a chance to practice new skills and roleplay scenarios tailored to typical workplace disputes.

As of May 10, 2019